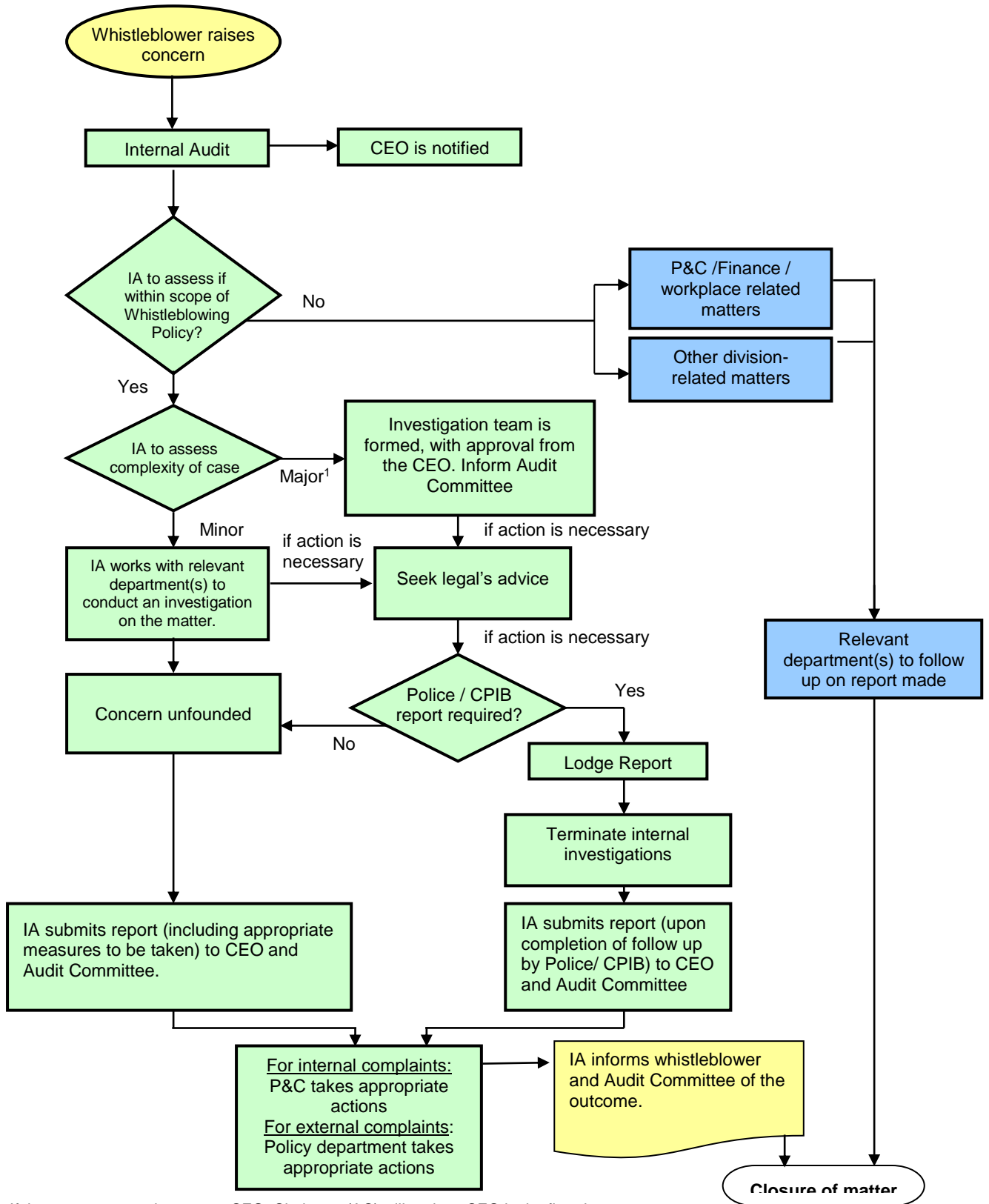


Whistleblowing Flowchart



Note: If the matter reported concerns CEO, Chairman (AC) will replace CEO in the flowchart.

¹ Major refers to cases involving (a) a sum of more than \$30,000; (b) senior management (Directors and above); or (c) non-financial cases with a high negative impact on NAC.