

## FAQs on Fast and Easy Testing (FET) Regime

### A. GENERAL QUERIES ON FET

#### **Q1. Who will have to undergo the mandatory Fast & Easy Testing (FET)?**

**Ans:** All employees and self-employed persons (SEPs), regardless of vaccination status, working in settings with unmasked students/clients must undergo FET. This includes both part-time and full-time employees, as well as third-party contracted staff (e.g. cleaners) who work at the establishments. This will be made mandatory from mid- July 2021 onwards. However, if a person's work does not bring him/her into contact with unmasked clients/patrons, then they do not have to undergo FET.

For the arts and culture sector, FET is required for:

- a) All instructors and staff in the fields of dance, singing, wind/brass instruments, voice and theatre training (including speech and drama, actor training), where participants/students are engaged in unmasked activities; and
- b) Other related staff who might come into close contact with participants/students who are engaged in unmasked activities (e.g. cleaning staff).

#### **Q2. How often will one need to be tested under the FET? If one has been vaccinated or works with, does one still need to undergo the FET?**

**Ans:** All arts instructors, employees, and self-employed persons (SEPs), regardless of vaccination status, working in the fields of dance, singing, wind/brass instruments, voice and theatre training (including speech and drama, actor training), where participants/students are engaged in unmasked activities must undergo FET. They should be tested every 14 days.

#### **Q3. Is there a deadline for FET to be implemented?**

**Ans:** FET will be mandatory for all instructors who encounter unmasked persons in the course of their work, by mid-July 2021. Please note that this FET regime is being imposed under the COVID-19 (Temporary Measures) (Control Order) Regulations. Failure to comply with the requirements set out herein may result in prosecution and/or other enforcement action, including suspension/closure of operations<sup>1</sup>.

#### **Q4. Is FET mandatory for arts organisations/practitioners conducting rehearsals if they are in the fields of dance, singing, wind/brass instruments, voice and theatre training (including speech and drama, actor training)?**

**Ans:** No, the FET is mandatory only for instructors who come into contact with unmasked students/ participants/ individuals from the public in classes in the relevant fields. It is not mandatory for arts practitioners conducting in-house rehearsals, regardless of whether they are full-time, part-time, or contracted instructors/employees, as they are not open to the public.

#### **Q5. Is FET mandatory for arts organisations/practitioners conducting classes/workshops for children 6 years and below who are legally allowed to be unmasked in public settings?**

**Ans:** Yes, the FET is mandatory for all instructors in the fields of dance, singing, wind/brass instruments, voice and theatre training (including speech and drama, actor training) who come into contact with any unmasked students/participants in the course of their work.

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<sup>1</sup> Arts instruction businesses must comply with the COVID-19 (Temporary Measures) (Control Order) Regulations and implement Safe Management Measures (SMMs), as set out on the COVID GoBusiness website. They are also required to comply with the latest SMMs set out by the National Arts Council.

#### **Q6. How will the FET be conducted?**

**Ans:** There are two ways the FET can be conducted for instructors and staff in the fields of dance, singing, wind/brass instruments, voice and theatre training (including speech and drama, actor training), where participants/students are engaged in unmasked activities:

- a) Employer-Supervised Self-Swab (ESSS) is strongly recommended for **arts instruction businesses**. Antigen Rapid Test (ART) kits will be provided, and instructors and staff will swab themselves under the supervision of a trained staff ('supervisor'). The supervision can be done either onsite at the workplace or virtually using tools such as video conferencing. To conduct ESSS and supervise employees' self-swabs, the supervisor must undergo a 4-hour training session conducted by the Ministry of Health's (MOH) appointed vendor, HMI Institute. The costs for the kits and training for employees will be borne by the Government for 3 months, until 30 September 2021.
- b) Quick Test Centres (QTCs) will require Self-Employed Persons (SEPs) and small businesses which may not be able to organise the supervised self-swabs on their own, to register and secure an appointment to be swabbed every 14 days at a QTC.

Dance SEP instructors are to register via [this link](#) to indicate their preferred dates at the Quick Test Centres (QTCs) set up by SportSG. Dance instructors that have earlier registered with SportSG need not register again.

Non-dance SEPs who instruct in the fields of singing, wind/brass instruments, speech and drama and voice training can register via [this link](#) to indicate their preferred dates and QTC locations.

### **B. FOR ARTS INSTRUCTION BUSINESSES**

#### **Q7. My company's POC is not able to collect the test kits by mid-July. What is the impact?**

**Ans:** FET will be mandatory from mid-July onwards for instructors and employees interfacing with unmasked individuals in the course of their work. Businesses are to ensure that their POCs collect the kits within 3 days, delivery option payable for lapse or missed collection.

Businesses will still be able to onboard the Employer Supervised Self-Swab (ESSS) process upon registration via [this link](#), and will be able to collect the ART test kits within 10 days of registration. Such businesses should postpone their unmasked classes that take place after 15 July, until the ART kits have been collected and instructors have undergone FET.

Small Businesses (below 5 employees/instructors) may continue to onboard the FET regime via the Quick Test Centres via [this link](#).

Alternatively, they may proceed with conducting classes with masked individuals after notifying NAC at this [link](#).

#### **Q8. Who bears the cost of the Antigen Rapid Test (ART) kits?**

**Ans:** The costs for the Antigen Rapid Test (ART) kits and supervisor training will be borne by the Government for the first three months of the roll-out, until 30 September 2021.

#### **Q9. How do arts instruction businesses get their staff to be trained supervisors for the Employer-Supervised Self-Swabs (ESSS)?**

**Ans:** To support arts instruction businesses in their efforts to get started on FET, the Government will set up training programmes that companies can leverage to train supervisors in their establishments to supervise ART self-swabs for their staff.

Businesses conducting ESSS are advised to nominate 2 employees per outlet to attend a 4-hour virtual Supervisory Training in ART Self-Swab conducted by the Ministry of Health's (MOH) appointed vendor, HMI Institute. Staff who complete the course will be issued a certificate of attendance.

To register staff for the Supervisory Training, businesses should book their training slot directly with HMI Institute at <https://hmi-ihs.com/supervisory-training-in-art-self-swab/>. Upon successful sign-up, a web link will be sent for employees to attend the virtual training session via Zoom.

Please note that timings for the training are from a) 8am-12pm, b) 2pm-6pm and c) 6pm-10pm. These will be available on a first-come-first-served basis. Please visit [HMI Institute's website](#) (refer to COVID-19 Training) for latest details on the ESSS training details.

**Q10. How can arts instruction businesses register for self-collection of kits for ESSS and the Swab Registration System (SRS)?**

**Ans:** To facilitate the collection of test kits, setup of SRS accounts, and notification of arts instruction activities, arts instruction businesses should submit full details through [this link](#). Dance instruction businesses that have registered previously with SportSG for the collection of test kits and the SRS account do not need to register again with NAC.

- Businesses with multiple outlets are encouraged to submit a form for each outlet.
- The point of contact (POC) indicated in the form must be the supervisor or employee who will be responsible for both self-collection of the test kits, and the uploading of FET results to the SRS account.
- The kits, funded by the Government, will be provided monthly, for 3 months (till 30 Sep 2021).

**Q11. When can I expect to collect my ART test kits after submitting my business' details for the ESSS?**

**Ans:** After the submission of details, a confirmation email from a third-party vendor will be sent to your company POC with the collection location and date within a week. An SMS will subsequently be sent when the kits are ready for collection, and the kits must be collected within 3 days upon receipt of the SMS. Self-collection of test kits is expected to start from 15 July 2021.

**Q12. How can arts instruction businesses record the test results on the Swab Registration System (SRS)?**

**Ans:** Arts instruction businesses are to upload the ART results of their employees into SRS. NAC will assist to create SRS accounts for your company using the same information provided in the [sign-up link](#). The POCs nominated will receive an email notification after the accounts have been set up.

To track businesses' compliance to the mandatory FET, supervisors are required to upload the results of the employees' swab tests to the SRS on the same day the tests are taken at <https://swab.hpb.gov.sg/ext/index.aspx>. More details on the uploading of results to the SRS will be provided.

**Q13. What if my arts instruction business operates across various venues/studios?**

**Ans:** Businesses with multiple venues are encouraged to submit a form for each venue, as the designated collection point for test kits will be determined by the business address submitted in the form.

**Q14. I am the owner of an arts instruction business. Can I assign an employee to be the supervisor who collects the test kits and uploads the FET results to the SRS account instead?**

**Ans:** Yes. The Point-of-Contact (POC) indicated in the form should be the supervisor or instructor at the venue who will be responsible for both self-collection of the test kits, and the uploading of FET results to the SRS account.

**Q15. What is the distinction between full-time/part-time employees and third-party contracted staff? Are third-party contracted staff still eligible to receive the ART kits under the FET regime?**

**Ans:** Third-party contracted staff are employees who are not direct hires of the arts instruction business, but are hired and/or managed by another primary employer (e.g. cleaners who have been deployed to the site of an arts instruction business through their primary employer which may provide and manage manpower for cleaning services). A full-time/part-time employee is directly hired and managed by the arts instruction business.

A distinction is currently made to facilitate possible implementation of the FET regime for third-party contracted staff directly via their primary employers in the future, instead of via the arts instruction businesses. This is the case especially since third-party contracted staff may be deployed to multiple venues for their work. Based on the current FET regime managed by NAC, both groups of employees are eligible to receive the ART kits if they come into contact with unmasked individuals in the course of their work.

**Q16. What should I do if an instructor obtains a positive ART result (AG+) or two invalid ART results?**

**Ans:** You must send asymptomatic AG+ or double Invalid result cases to a Swab and Send Home Public Health Preparedness Clinic ([SASH PHPC](#)) for a Government-funded confirmatory Polymerase Chain Reaction (PCR) test. You must issue a signed [referral note](#) and arrange for private transport to the SASH PHPC for such cases. Please remind the instructor to present his or her NRIC and the referral note at the clinic for verification.

After the PCR test is conducted, the employee must self-isolate at home until the PCR results return. If the PCR result returns negative, the employee can return to work. However, if the PCR result returns positive, Public Health Actions (e.g. conveyance to the hospital, contact tracing etc.) will commence.

### **C. FOR SELF-EMPLOYED PERSONS (SEPs) AND SMALL BUSINESSES**

**Q17. I am a self-employed arts instructor. Am I still allowed to continue conducting classes if I missed the 2-week window between the tests?**

**Ans:** Under the COVID-19 (Temporary Measures) (Control Order) Regulations, the FET regime will be mandatory from mid-July onwards, for instructors coming into contact with unmasked persons in the course of their work. The FET regime should be conducted every 14 days for instructors to continue conducting classes with unmasked individuals.

**Q18: If I am not conducting classes this month, do I need to undergo FET?**

**Ans:** All employees and self-employed persons (SEPs), regardless of vaccination status, working in settings with unmasked clients/patrons must undergo FET. You are advised to

remain on the FET regime even if you are not conducting classes temporarily. You must have a valid FET when you resume classes.

**Q19: If I am only working with masked-up clients / patrons, do I need to undergo FET?**

**Ans:** No, you do not. You are required to inform NAC of your intention to only work with masked-up clients/participants at [this link](#) and adhere to the latest safe management measures for arts and culture activities.

**Q20: If I am teaching at different studios/academies/schools, will I need to take a separate test with each of them?**

**Ans:** No. You are only required to take the test once every 14 days. Your details and test result are available via SMS and they will be recorded in the HealthHub SG app and can be used as proof that you have done your test.

**Q21: Where to be tested under the FET?**

**Ans:** SEPs may choose to be tested at one of the following Quick Test Centres (QTCs). The QTCs are operational from 10am – 5pm daily.

S/N	Locations
1.	Yishun Temp Bus Interchange - 20A Yishun Central S(766830)
2.	Little India Bus Terminal – 2 Race Course Road S(218537)
3.	Jurong West Sports Centre Basement Carpark – 20 Jurong West Street 93 S(648965)
4.	Pasir Ris Sports Hall Basement Carpark – 120 Pasir Ris Central S(519640)
5.	Between Blk 74 and Blk 75, Marine Drive, S(440074)

**Q22. How do Self-Employed Persons (SEPs) register to be tested at the Quick Test Centres (QTCs)?**

**Ans:** Dance SEP instructors are to register via [this link](#) to indicate their preferred dates at the Quick Test Centres (QTCs) set up by SportSG. Dance instructors that have earlier registered with SportSG need not register again.

Non-Dance SEP instructors (i.e. fields of singing, wind/brass instruments, voice and theatre training, including speech and drama, actor training) should register at [this link](#) to indicate their preferred dates and locations for their FET at the QTCs.

**Q23: What is the duration of the entire swabbing process?**

**Ans:** The whole swab process will take approximately less than 30 minutes. You do not need to wait for your results.

**Q24: Who bears the cost of the Antigen Rapid Test (ART) kits?**

**Ans:** The costs for the Antigen Rapid Test (ART) kits will be borne by the Government for the first three months of the roll-out, until 30 September 2021.

**Q25: Can I buy my own ART kit to test and send you the results?**

**Ans:** No. The test would need to be conducted under supervision.

**ON REGISTRATION, ADMINISTRATION & SCHEDULING OF PET AT QTCs**

**Q26: I am a SEP, how do I register for Fast & Easy Testing (FET)?**

**Ans:** Upon registration at the correct links in Q20, you will be assigned a time slot based on a first-come-first-serve basis. A confirmation SMS with your appointment details will be sent 2 – 4 days prior to your test date.

**Q27: What is the scheduling for appointment of FET like?**

**Ans:** Please indicate 3 preferences for your date and locations with different permutations. The timing is automatically assigned from 10am to 5pm and a Short Message Service (SMS) will be sent to you 2 – 4 days prior to your appointment. We will try our best to schedule you for your preferred date and location, subject to availability. A reminder SMS will also be sent 1 day prior to your appointment.

Please note that employees should not take the Antigen Rapid Test if they have:

- Acute respiratory symptoms (e.g. fever, cough, flu or running nose). Instead, please visit your doctor for treatment immediately.
- A nosebleed in the past 24 hours
- Done a nasal surgery in the last 4 weeks
- Facial injury in the last 8 weeks

**Q28: Can I choose my time slot?**

**Ans:** No. The time slot (10am to 5pm) will be automatically assigned to you by the system. Please select the dates that you would be available.

**Q29: How do I know of my slot allocation (date, time and location)?**

**Ans:** We will try our best to schedule you for the slot based on your preferences. However, due to the high volume of scheduled appointments, a SMS notification from Health Promotion Board (HPB) will only be made to you once it is scheduled 2 – 4 days prior to the appointments that you had chosen. If you do not receive an SMS two days prior to the date of your third choice, please email us at [TAN Hwee Peng@nac.gov.sg](mailto:TAN_Hwee_Peng@nac.gov.sg) or [Grace KANAI@nac.gov.sg](mailto:Grace_KANAI@nac.gov.sg) so that we may assist you.

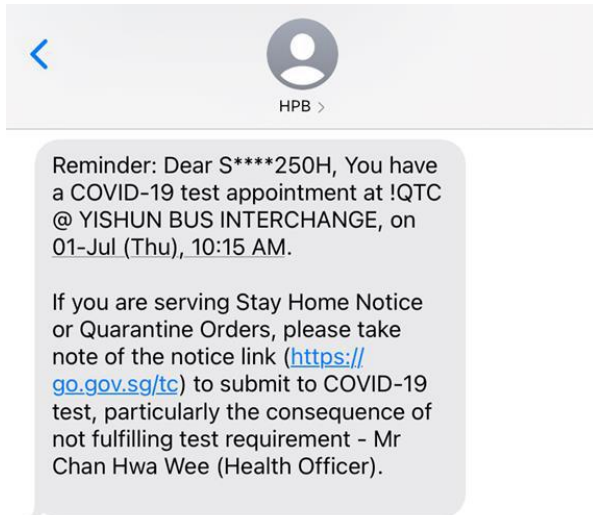
**Sample notification:**



**Q30: Will there be another reminder sent for my appointment?**

**Ans:** You will receive a SMS reminder notification 1 day prior to the appointment by SMS.

**Sample reminder:**



**Q31: What do I need to bring for my appointment?**

- SMS indicating date and time of confirmed swab appointment
- A form of photo identification with their NRIC/FIN number e.g. NRIC, work permit, driver's license, or passport.
- TraceTogether token or app
- Bottle of drinking water to keep hydrated
- Umbrella for wet weather
- Mask (to be worn at all times)

**Q32: What if I am unable to attend the date(s) that I had selected earlier?**

**Ans:** Please submit a new request on the same registration link used.

**Q33: What if I cannot make it for the time slot on the day of the appointment?**

**Ans:** As far as possible, SEPs should arrive for their FET test at their allocated appointment time. If you are unable to do so, please continue to proceed to your appointed QTC, on the **same day** during the QTC opening hours (10am – 5pm daily). Clients who go to the QTC on a date different from their appointment date may be rejected. You should also submit a new registration on the same registration link used.

**D. FET RESULTS**

**Q34: How do I check for the test results?**

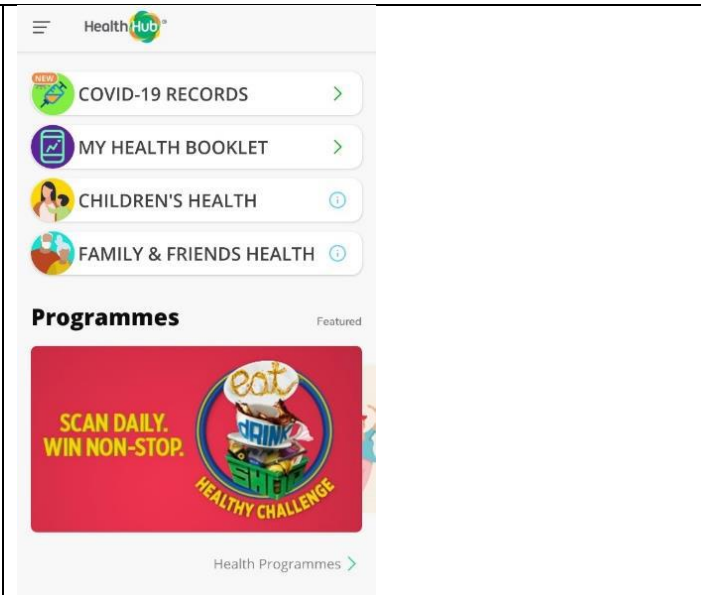
**Ans:** Please leave the QTC immediately after your test. You will receive a SMS to notify you of the result within 1 hour.

**Sample notification:**

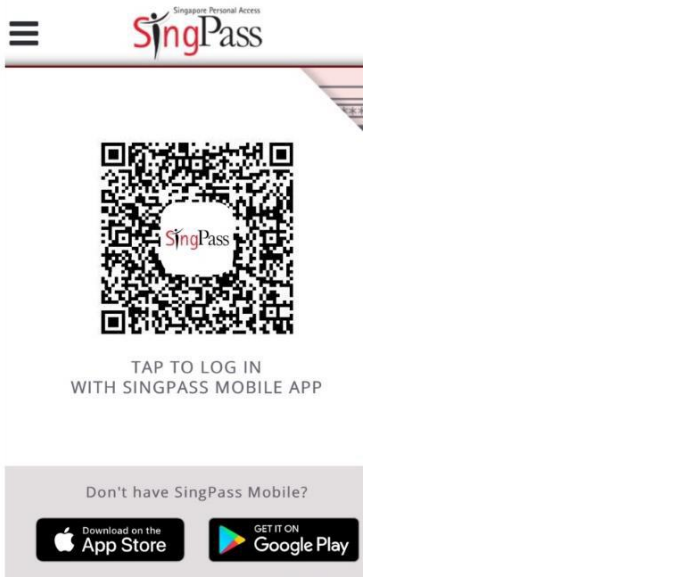
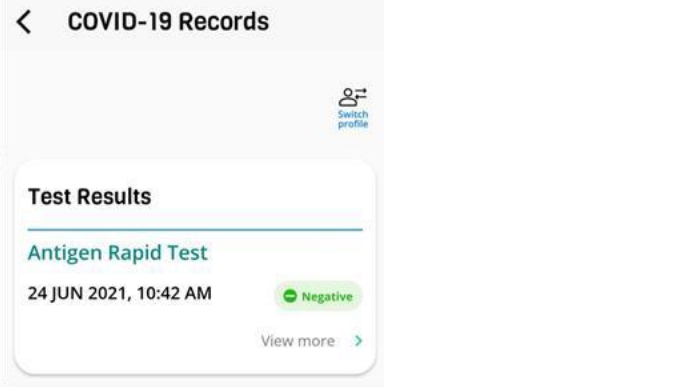
Dear F\*\*\*\*289U, your ART result is  
NEGATIVE for the test performed on  
27-Jun (Sun) 23:15 PM.  
Result Link:  
([https://checker-staging.covid-ops.gov.sg/?serial\\_no=7ebd241c-0edd-401a-8d6b-07429a7629d0](https://checker-staging.covid-ops.gov.sg/?serial_no=7ebd241c-0edd-401a-8d6b-07429a7629d0))  
This result is uploaded by  
(BULKHEAD PTE LTD)

Do note that the link which displays your “COVID-19 Test Results Notice” expires in 24 hours. You may either take a screen shot of your results or view your ART results on HealthHub SG. Steps:

1. Visit HealthHub.sg or download the latest HealthHub app.
2. Click on COVID-19 Records





<p>3. Log in with your SingPass</p>	
<p>4. Scroll to the bottom of the page to view all the your past COVID-19 test results</p>	

**Q35: What should I do if I have a POSTIVE ART result?**

**Ans:** If your result is positive, it means that you have a higher chance of being infected with COVID-19. Please return to the Quick Test Centre, where your ART was performed, for a confirmatory Polymerase Chain Reaction (PCR) test as soon as possible. Quick Test Centres are open from 10am – 5pm daily.

Do:

- a) Travel to the Quick Test Centre via private transport (car or taxi). Sit alone in the back seat and wind down your windows (switch off air-conditioning) throughout the ride. If you require a taxi, pls do not take a street-hire taxi. Instead book a taxi through:
  - Call the taxi hotlines: Inform the operator that you are going for a PCR test at a SASH clinic
  - Mobile Apps: Input “SHN” in the comment box, or check the “SHN” checkbox (if available)
- b) To protect your loved ones, self-isolate at home until you receive your PCR test results. A healthcare professional will inform you of your results within 48 hours.

Please note that you are legally required to get a confirmatory PCR test and self-isolate until your PCR results are out.

**Q36: What should I do if I have an INVALID ART result?**

**Ans:** An invalid test may mean that the test was not performed correctly. Please return to the Quick Test Centre, where your ART was performed, for a second ART test as soon as possible. Quick Test Centres are open from 10am – 5pm daily.

If this is your second invalid test, please return to the Quick Test Centre, where your ART was performed, for a confirmatory Polymerase Chain Reaction (PCR) test as soon as possible. Please follow the instructions in Q25 above.